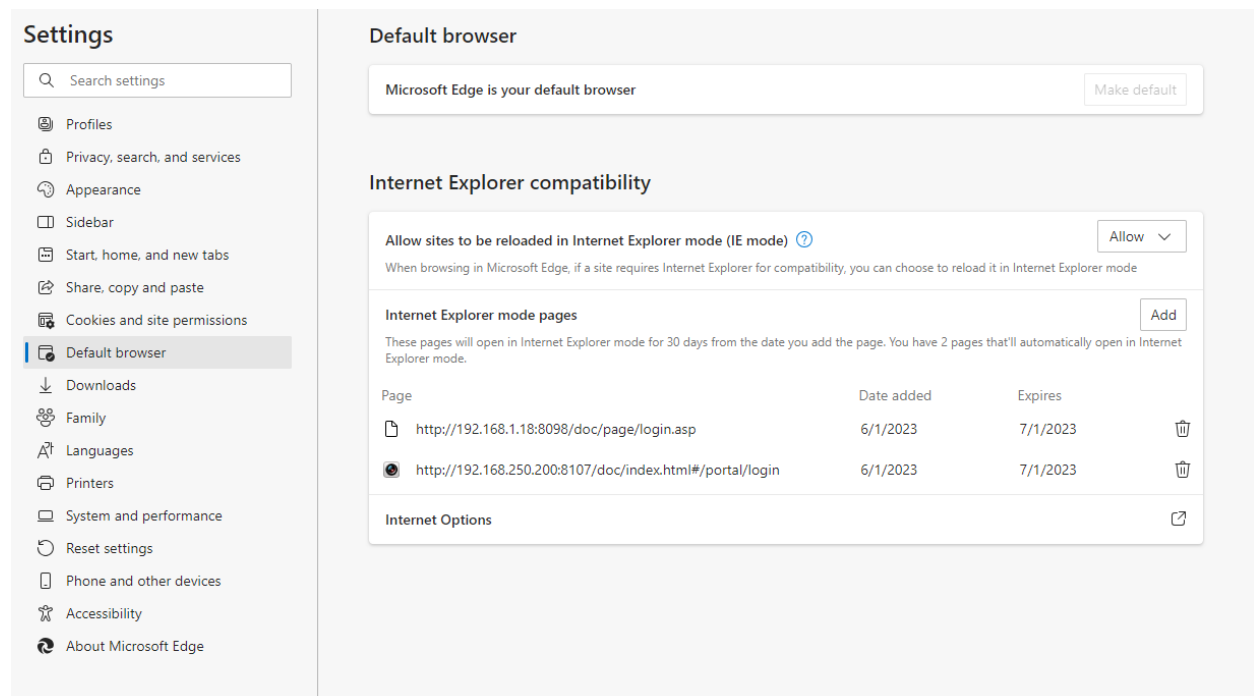


How to fix “not supported” error on IE mode, Microsoft Edge

Occasionally when using IE mode on Microsoft Edge you will run into the “not supported” error on the web interface. This is typically due to enabling IE mode after you are already on the “not supported” URL.

To fix this, you will need to go into the Microsoft Edge settings, and head to the “default browser” page.

On this page, there is an option to add URLs under the “Internet Explorer mode page” section. This will likely already have the “not supported” URL. You will need to delete this URL, and add the normal URL with just the IP address. Be sure to add a “http://” before the IP, or sometimes it will not work”



The screenshot shows the Microsoft Edge settings interface. On the left is a sidebar with various settings categories. The main content area is divided into two sections: 'Default browser' and 'Internet Explorer compatibility'.

Settings sidebar:

- Search settings
- Profiles
- Privacy, search, and services
- Appearance
- Sidebar
- Start, home, and new tabs
- Share, copy and paste
- Cookies and site permissions
- Default browser**
- Downloads
- Family
- Languages
- Printers
- System and performance
- Reset settings
- Phone and other devices
- Accessibility
- About Microsoft Edge

Default browser section:

Microsoft Edge is your default browser Make default

Internet Explorer compatibility section:

Allow sites to be reloaded in Internet Explorer mode (IE mode) Allow

When browsing in Microsoft Edge, if a site requires Internet Explorer for compatibility, you can choose to reload it in Internet Explorer mode

Internet Explorer mode pages Add

These pages will open in Internet Explorer mode for 30 days from the date you add the page. You have 2 pages that'll automatically open in Internet Explorer mode.

Page	Date added	Expires	
http://192.168.1.18:8098/doc/page/login.asp	6/1/2023	7/1/2023	
http://192.168.250.200:8107/doc/index.html#/portal/login	6/1/2023	7/1/2023	

Internet Options